



KONFLIKT SIMULATOR

Train for conflicts like in a flight simulator –
realistic, risk-free, and on demand.



Master conflicts in everyday school life

Conflicts are part of everyday school life, but they don't have to be a source of stress. Our VR training courses help you to master typical conflict situations with confidence and composure. In realistic, short simulations, you practice practical micro-methods that you can apply immediately – whether in the classroom, in the staff room or in conversations with parents.

Through repeated training in a safe virtual environment, you will strengthen your ability to act, gain self-confidence and experience how your everyday life becomes less stressful. Every training session offers something new, keeping the learning exciting and motivating until new conflict-handling techniques become second nature.

Who is this training for?

The training is aimed at anyone who works with children and young people in conflict-ridden environments. You are regularly confronted with conflicts and wish to actively address them and manage them constructively.

With our training, you will learn how to skillfully deescalate and mediate conflicts. It is an effective and flexible tool for specifically training and sustainably improving your conflict transformation skills, whenever and wherever you want.

TARGET GROUP

Multipliers in youth work

- › Teachers
- › School social workers
- › Social services professionals
- › Trainers & Coaches

DURATION

15–20 minutes per session

HARDWARE

VR headset or standard
internet browser

CONFLICT SITUATION

Realistic school scenarios with
multiple students

INTERACTION

Real-time dialogues with
Sasha & Luca (virtual characters)

DIDACTICS

Gamified approach – embark
on an immersive journey and
explore micro-methods for
transforming conflicts.



How does the training work?

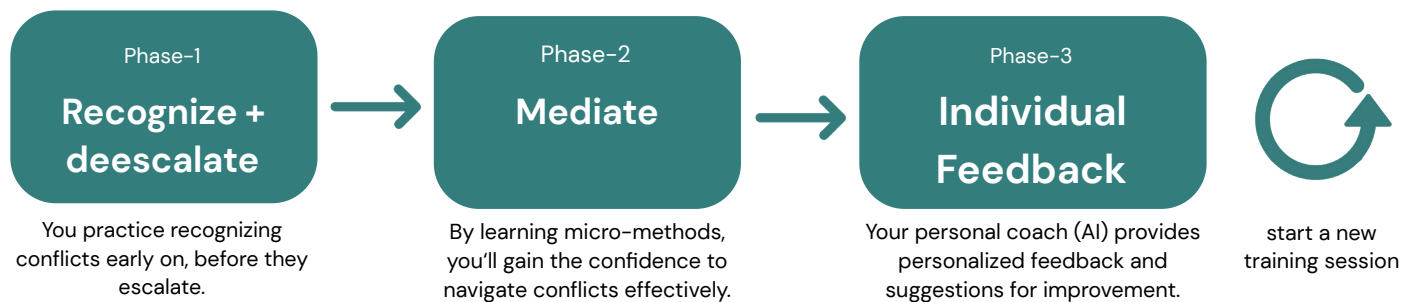
You enter an interactive, immersive and safe learning environment where you work through a conflict situation between two students. The two virtual characters, Sasha and Luca, respond to your conversation – just like in a real conversation.

Through repeatable runs, you try out different approaches and micro-methods; an AI coach provides immediate, tailored feedback and makes learning progress visible.

➤ „62% of teachers and youth workers are interested in practical VR-Trainings that are AI-supported.“

Source:

Needs Assessment (2025).



How is the training structured?

The training follows a playful, gamified approach: in an exciting learning journey, you will discover new micro-methods step by step that you can apply directly in your everyday working life.

Through clever and empathetic communication, you will gain the trust of the virtual characters – and the more trust you gain, the easier it will be to find sustainable solutions together.

➤ „The Konfliktsimulator is a great addition. It allows our teachers to prepare for real-life conflicts in a practical and safe environment.“



Through interactive conversations with virtual characters, you will learn how to de-escalate conflicts.



Individual feedback shows how your skills can be developed and expanded.



Dr. Raúl Herrera
Principal,
Joan Miro School,
Berlin.

We focus on playful learning to truly internalize new skills. That's why the training sessions are designed to make you want to train again: no two rounds are the same.

This makes the training engaging, dynamic, and motivating – with every session, you'll grow more confident and accurate in applying the micro-methods.

What are the features?

We work with evidence-based, scientifically sound micro-methods in all modules. We place particular emphasis on a sensitive, anti-discriminatory and anti-racist approach.



Adaptive characters

Users interact with AI characters in real time. The characters recognize verbal and physical signals (in VR) and adapt their behaviour dynamically.



Personal coach (after-action review)

A personal coach (AI) provides individual feedback after each session. Highlights, mistakes, missed opportunities and specific suggestions for improvement.



Conflict transformation

You learn not to avoid conflicts, but to use them as opportunities for learning and development.

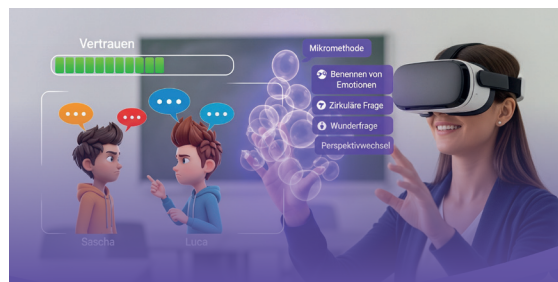


Micro-methods

Small, effective interventions for everyday working life: tried and tested. The training shows successes and provides recommendations.

How to participate?

If you are interested, feel free to register via our website, participate in surveys and webinars, and contribute to the further development of the VR training module as testers. Your contributions will be incorporated into the design of our future trainings.



Using micro-methods such as „mirroring“ or „miracle question“, users playfully improve their conflict transformation skills.

Survey

Let us know what you think!

Testing

Try out and give feedback!

Engage

Webinars, discussions, networking

Who we are

CRISP is an NGO based in the heart of Berlin. Specializing in the development and implementation of interactive formats for conflict transformation and prevention, we rely on evidence-based approaches and the latest technologies. We offer immersive learning environments in which practical skills can be trained in a safe manner.



„I find the immediate feedback particularly helpful. I can see right away what works – and what doesn't.“

Partners & Donors

The project is funded by the federal programme **Demokratie leben!** and evaluated by **Ostfalia University of Applied Sciences**. The technical implementation is carried out in close cooperation with the **xm:lab** at the Saarbrücken University of Art and Design.



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